

The City Bridge Trust

Investing In Londoners: Application for a grant



About your organisation

Name of your organisation: Victim Support	
If your organisation is part of a larger organisation, what is its name?	
In which London Borough is your organisation based? Westminster	
Contact person: Miss Clare Williamson	Position: Senior Service Delivery Manager,
Website: http://www.victimsupport.org.uk/	
Legal status of organisation: Registered Charity	Charity, Charitable Incorporated Company or company number: 298028
When was your organisation established? 01/01/1974	

Grant Request

Under which of City Bridge Trust's programmes are you applying? Improving Londoners' Mental Health		
Which of the programme outcome(s) does your application aim to achieve? More homeless and transient people having access to mental health services and reporting improved well-being More children and young people receiving specialist help, resulting in improved mental health		
Please describe the purpose of your funding request in one sentence. The Reach Out project, a floating support service to young homeless victims of crime in Westminster, in partnership with CentrePoint including a service user forum.		
When will the funding be required? 01/09/2014		
How much funding are you requesting?		
Year 1: £37,174	Year 2: £37,205	Year 3: £37,727
Total: £112,106		

Aims of your organisation:

Victim Support is an independent charity, we are the oldest and largest victims organisation in the world. We believe that all victims of crime have a right to:

- receive respect, recognition and support
- get information and an explanation about the progress of their case
- be protected in any way necessary
- receive compensation

Since 1974 we've been helping people affected by crime find the strength to carry on. Our 5,600 professionally trained volunteers support people both emotionally and practically. This can range from something as simple as helping to fill in a form, to supporting people to get re-housed or access medical treatment.

We also provide a Witness Service in every criminal court. Our volunteers support witnesses to take the stand confidently and give evidence which helps bring offenders to justice.

Working with over a million victims, witnesses and families every year means that we understand their concerns, issues and needs better than any other single agency.

Main activities of your organisation:

Victim Support provides emotional support, information and practical help, over the phone or face-to-face.

Our national Supportline gives immediate help over the phone, and can put callers in touch with our local services.

Our national network of victim care teams offer victims a structured needs assessment, with access to core services including face-to-face support in victims homes, our offices or outreach sites.

Based in every criminal court, our Witness Service offers pre-trial visits and on-the-day support, helping witnesses to cope with the demands of giving evidence. This includes specialist support for witnesses identified as vulnerable and intimidated.

More than 1 million crime victims were referred to us this year for support.

We supported more than 204,000 witnesses through the process of going to court.

We provided 68,000 support visits and made 434,000 phone calls.

We also support witnesses at General Medical Council hearings and support bereaved family through our ground breaking national Homicide Service

Number of staff

Full-time:	Part-time:	Management committee members:	Active volunteers:
1,277	428	12	56,000

Property occupied by your organisation

Is the main property owned, leased or rented by your organisation?	If leased/rented, how long is the outstanding agreement?
Rented	Until 2020

Summary of grant request

The Reach Out project working with Centrepoint is to support homeless young people in Westminster, aged 16-24, who have been victims of crime, or at risk. CentrePoint in 2013/14 surveyed new service users, 34% (33/96) self-identified, as victims of crime. However, CentrePoint had 378 users in total, and many do not recognise that they have had crime committed against them, crime becomes normalised. Many have additional support needs in terms of mental health, substance misuse.

Working in four Centrepoint hostels in Westminster, the project will support 100 users per year. To achieve this service the project worker will recruit and support 15 volunteers to do the following

- To provide support and advocacy, with a tailored needs assessment to ensure that support packages meet their individual needs.
- Work collaboratively with mental health organisations, by existing referral arrangements including Mind, to provide a holistic care package that caters for service users mental health needs.
- Deliver early interventions of support and advocacy that will alleviate some of the issues aggravating mental health issues.
- To support all vulnerable victims, in particular domestic and sexual abuse, hate crime, child exploitation, child abuse, honour based violence, female genital mutilation, forced marriage
- Monitor by our service user, survey reports for how people who use our services feel before and after interventions by measuring emotional well-being, feelings of safety, confidence and being back on track
- Work in partnership with the other agencies, including the Police, Crown Prosecution Service, Probation Service, Social Services, Health
- To reduce repeat victimisation by the delivery of prevention sessions working alongside Centrepoint
- To develop and enhance local key stakeholder relationships, and preventative strategies working alongside Centrepoint

Victim Support has a well-developed volunteer recruitment and training programme. Ongoing recruitment will maintain 15 volunteers, who will be given intensive core training, followed by specialist courses, e.g. mental health, domestic abuse and safeguarding. Volunteers are regularly supervised.

CentrePoint is one of the key organisations supporting homeless young people in the central London, with a wealth of experience supporting complex needs.

By providing this specialist support the service users will be empowered to improve their wellbeing and ultimately their mental health

By the development of the Centrepoint user victim forum we would seek to shift power to the service users and ensure that they are consulted in any proposed changes or can have input to relevant issues affecting them as victims of crime.

The user forum would ensure that there are developments to better support the service users which would be steered and directed by the users themselves. The Victim Support worker will facilitate the forum to ensure that actions plans agreed are taken forward and also will advocate in relation to any victim issues they have at any time.

The project will carry out an evaluation at the end of the project to share good practice with the wider community to influence changes for this client group.

We see this project as a practical next step following the recent reports commissioned by the Metropolitan Police regarding Mental Health & Policing and the Victim Support Research "At risk yet dismissed" 2013, where we help and support service users from the homelessness community who are affected by crime to access the support and help they require.

The project will be open to all CentrePoint users, and value the diversity of backgrounds and experiences they bring, as do our volunteers. The project will involve travelling by foot or public transport, we are committed to continuous improvement in our environmental performance, as outlined in the Environmental Policy Statement

If you need any planning or other statutory consents for the project to proceed, what stage have the applications reached?

Not applicable.

Do you have a Vulnerable Adults policy? **No**

What Quality Marks does your organisation currently hold?

Outputs and outcomes

What are the main activities or outputs you want to deliver? Please include no more than 5. By activities or outputs we mean the services, products or facilities you plan to deliver. If you plan to deliver work over more than one year you should include activities over the full grant period requested. Try to be specific.

Provide face to face support to 100 young homeless people each year (16 to 25 years of age) - 300 over the time line of the project, who have been affected by crime and are being supported by Centrepont

Implement a service user forum which involves young homeless people (16 to 25 years of age) who have been affected of crime and are being supported by Centrepont. Involvement in the development and delivery of services for young victims.

Quarterly service user forum meeting -- 4 per year- 12 over the timeline of the project

Delivery of 12 awareness sessions per year, 36 over the project timeline, that will increase safety with the service users and reduce fear of crime

Recruitment of 15 specialist volunteers to provide continuity of care , ongoing recruitment will be in place to maintain this figure for the project

What main differences or outcomes do you hope the activities you have described above will achieve? Please include no more than 5. By differences or outcomes we mean the changes, benefits, learning or other effects that result from the work your project would deliver. These might be for individuals, families, communities or the environment.

Reduce the fear of crime amongst homeless people supported by the project.

User involvement in the project, will increase participation skills of homeless people involved, increasing confidence and

health and wellbeing, including mental health. We will conduct service user surveys with the clients so we will be able to report back on the difference the project made.

Better identification of mental health issues, amongst homeless victims of crime, supported by the project

Increasing safety awareness amongst homeless community with strategies to prevent repeat victimisation

Volunteer training and support will lead to better skills, which will enable future work and study. we will aim to recruit former users as volunteers to benefit from this experience.

Do you plan to continue the activity beyond the period for which you are requesting funding? If so, how do you intend to sustain it? If not, what is your exit strategy?

We would like to continue the project however we would need to apply to further funding from other available grants/trusts. We will explore the option of adapting the project, to see if it can be entirely a volunteer service, as we will have many trained and experienced at the end of the three year period.

Who will benefit?

About your beneficiaries

How many people will benefit directly from the grant per year?

100

In which Greater London borough(s) or areas of London will your beneficiaries live?

Westminster (100%)

What age group(s) will benefit?

16-24

What gender will beneficiaries be?

All

What will the ethnic grouping(s) of the beneficiaries be?

A range of ethnic groups

If Other ethnic group, please give details:

What proportion of the beneficiaries will be disabled people?

1-10%

Funding required for the project

What is the total cost of the proposed activity/project?

Expenditure heading	Year 1	Year 2	Year 3	Total
Salary (including on costs)	30,339	31,240	32,169	93,748
Travel, subsidence & mobile phone	300	300	300	900
Training costs	1,000	1,000	1,000	3,000
Volunteer travel	200	200	200	600
Management/supervision	4,335	4,465	4,058	12,858
Computer equipment	500	0	0	500
Publicity, publications and promotion	500	0	0	500
	0	0	0	0
	0	0	0	0

TOTAL:	37,174	37,205	37,727	112,106
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What income has already been raised?

Source	Year 1	Year 2	Year 3	Total
	0	0	0	0
	0	0	0	0

TOTAL:	0	0	0	0
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What other funders are currently considering the proposal?

Source	Year 1	Year 2	Year 3	Total
	0	0	0	0
	0	0	0	0

TOTAL:	0	0	0	0
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How much is requested from the Trust?

Expenditure heading	Year 1	Year 2	Year 3	Total
Salary (including on costs)	30,339	31,240	32,169	93,748
Travel, subsidence & mobile phone	300	300	300	900
Training costs	1,000	1,000	1,000	3,000
Volunteer travel	200	200	200	600
Management/supervision	4,335	4,465	4,058	12,858
Computer equipment	500	0	0	500
Publicity, publications and promotion	500	0	0	500
	0	0	0	0
	0	0	0	0

TOTAL:	37,174	37,205	37,727	112,106
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Finance details

Please complete using your most recent audited or independently examined accounts.

Financial year ended:	Month: March	Year: 2013
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Income received from:	£
Voluntary income	1,135,000
Activities for generating funds	245,000
Investment income	549,000
Income from charitable activities	46,142,000
Other sources	0
Total Income:	48,071,000

Expenditure:	£
Charitable activities	46,191,000
Governance costs	435,000
Cost of generating funds	585,000
Other	0
Total Expenditure:	47,211,000
Net (deficit)/surplus:	860,000
Other Recognised Gains/(Losses):	280,000
Net Movement in Funds:	1,140,000

Asset position at year end	£
Fixed assets	3,152,000
Investments	12,620,000
Net current assets	7,027,000
Long-term liabilities	-500,000
*Total Assets (A):	22,299,000

Reserves at year end	£
Restricted funds	5,365,000
Endowment Funds	0
Unrestricted funds	16,934,000
*Total Reserves (B):	22,299,000

*** Please note that total Assets (A) and Total Reserves (B) should be the same.**

Statutory funding

For your most recent financial year, what % of your income was from statutory sources?
91-100%

Organisational changes

Describe any significant changes to your structure, financial position or core activities since the date of your most recent accounts:

None

Previous funding received

Please list the funding received by your organisation from the following statutory sources during the last THREE years.

	2012 £	2013 £	2014 £
City of London (except City Bridge Trust)	0	0	0
London Local Authorities	3,543,968	2,346,575	1,963,706
London Councils	215,908	235,796	68,804
Health Authorities	0	0	0
Central Government departments	44,999,999	37,975,903	38,400,000
Other statutory bodies	1,173,745	942,969	1,149,387

Previous grants received

Please list the grants received by your organisation from charitable trusts and foundations (other than City Bridge Trust) during the last THREE years. List source, years and annual amounts. Please include the 5 largest only.

Name of Funder	2012 £	2013 £	2014 £
Trust for London - London	70,000	73,500	31,500
John Laing Trust - London	25,000	25,000	25,000
Big Lottery Fund - London	72,089	140,609	106,202
Fair Share Trust - London	0	7,068	14,132
BBC Child in Need- London	0	18,000	0

Declaration

I confirm that, to the best of my knowledge, all the information I have provided in this application form is correct. I fully understand that City Bridge Trust has zero tolerance towards fraud and will seek to prosecute and recover funds in every instance.

Please confirm: Yes Full Name: **Clare Williamson**

Role within **Senior Service Delivery Manager**
Organisation: